



COLUMBIA LIMITED WARRANTY

The warranties included in this section refer to residential and commercial unit skylights manufactured by Columbia Manufacturing Co. Ltd.

Columbia skylights are warranted to the original retail purchaser against defects in materials or workmanship providing the skylight is installed in accordance with instructions shown on Columbia's installation instruction manual.

This warranty shall not exceed the original purchase price of the skylight, exclusive of shipping and installation charges. This warranty does not cover any labour cost associated with the installation of replacement products or components.

The defective unit must be returned to the nearest retail dealer or company factory for replacement or repair, at the company's option.

All shipping charges will be paid by the claimant, not the factory. To make a claim, present proof of skylight purchase and a summary of the defect to the company factory. Do not ship the skylight until the factory has responded to your claim.

Not covered under this warranty is loss of light transmission caused by dirt, scratches, breakage or other damage; minor imperfections in glass and plastic components that do not affect the products performance or obscure vision; minor variations in glass or plastic coloration; custom painted skylights, roof windows, Sun Tubes, and flashing systems; applications in areas of high humidity or areas without proper or adequate ventilation or humidity control; damage caused by chemicals used in cleaning skylight frame or acrylic domes; alteration or modification to the skylight.

If blinds are installed in skylight lightwells, and there is insufficient air circulation between the skylight and the room below, then skylight warranty is void.

If damage occurs to acrylic or glass skylight prior to installation, due to improper storage, such as being placed on roof surface creating a heat seal between the roof and the skylight, the warranty is invalid.

Acrylic and polycarbonate are considered a hydroscopic material. It is porous and may allow moisture to transfer through under certain conditions.

Acrylic domes are subject to condensation between panes during prolonged periods of humidity and temperature differential. Condensation must be expected from time to time; however, it will dissipate with a change in the above noted conditions.

The warranty on glass or acrylic skylights is void if the insulated glass or acrylic unit has any film applied to the acrylic or glass surface.

Glass skylights are not suitable for flat roofs. Warranty is void if glass skylight is installed on less than a 2:12 pitch roof.

All self flashing skylights both acrylic and glass must be installed on a minimum 3:12 pitch roof.

This warranty does not cover spontaneous glass breakage.

The warranty on insulated glass is void if any film is applied to the glass surface.

Normal wear and tear is not covered by this warranty, nor are problems arising from failure to properly maintain the product.

This warranty is none transferable and is only for the benefit of the original owner of the property when the product was installed.

Do not attempt to repair or replace the product without first contacting Columbia, and obtaining written authorization from Columbia. Columbia shall not be responsible for any damage to the product caused by an unauthorized attempt to repair or replace the product.

COLUMBIA MANUFACTURING Co. Ltd. shall not be liable to the owner for incidental or consequential damages of any kind.



20 YEARS

Glass: The sealed glass unit will not fail for a period of twenty years from the date of purchase (condensation between glass).



10 YEARS

Columbia Curb Mount and Self Flashing skylights, Sun Tubes, and Flashing components.



10 YEARS - HAIL

Triple glazed and laminated glass skylights on cracking or breakage due to hail.



5 YEARS

Columbia Roof Access Doors, Circular Roof Domes, Polycarbonate Skylights.



All controls such as Motorized Operators and Rain Sensors, Handles and Rods, and Manual Operators.

Note: Acrylic Dome/Pyramids are subject to condensation. Condensation is not covered under our limited warranty.

Service visits, in cases of non coverage under this limited warranty.

Columbia shall have the right to claim compensation for the costs of service visits, if the end user's claim is not covered by this limited warranty. In addition, the end user shall pay any costs, including labor costs, incurred for the examination of the COLUMBIA PRODUCTS will as any cost in connection with the dismantling reinstalling of the Columbia product.

Columbia warrants that all Skylights, Sun Tubes, and accessories will be free from defects in material and workmanship for the periods of time listed above. Columbia will, at it's option: 1) provide a replacement skylight or component delivered at no charge to the original point of purchase, or 2) repair the skylight.

Glass Breakage Notice

In rare instances glass is subject to unexpected breakage. This is caused by imperfections in the glass that are not detectable during the manufacturing process by the manufacturer of the glass and/or Columbia Manufacturing. Columbia offers tempered and laminated glass glazing options. Laminated glass contains a plastic (PVB) interlayer that holds the glass fragments together when broken. When tempered glass is broken, it breaks into small pebble like pieces. Tempered glass does not contain an interlayer to hold glass fragments together upon breakage and small fragments of glass may strike an individual. Consult your local building code and or building materials professional to determine what type of glass is required for your application.

PLEASE RETAIN PROOF OF PURCHASE

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